



# ZINOCASH Your Rewards!

HOW IT WORKS TO GET FREE ZINZINO PRODUCTS

## #1

Place your **monthly auto-order** with your Zinzino Consultant or on [www.Zinzino.com](http://www.Zinzino.com)

## #2

Earn ZinoCash for every paid and shipped order

You will earn ZinoCash on every paid and shipped order. The ZinoCash is collected in your account under "**Benefits > ZinoCash Balance**". ZinoCash can be redeemed for Zinzino products!

✓ **1st level** You earn ZinoCash for each paid order with shipping costs. Shipping costs paid equals the same amount in ZinoCash, which is accumulated in "ZinoCash Balance"

✓ **2nd level:** You are entitled to Level 2 from the 7th paid monthly order and will get 10% of the full order back in ZinoCash, in addition to the ZinoCash shipping reward (Level 1).

# Redeeming Your ZinoCash

1.

## Collect ZinoCash

Collect enough ZinoCash to cover the full amount of your free product

2.

## Choose products

Place an online order with "Pay later" payment option get order # on the email confirmation you receive

3.

## Call Customer Support

561-203-1767 Press #1 ask customer service to apply your ZinoCash to your order then pay your order online

4.

## Your Free Products

Get your products with your Next Order delivery.

- ZinoCash can be used to buy Zinzino products, but this applies only to Single Item orders. Please note that ZinoCash cannot be used to cover the cost of Customer Subscription orders or Premier Kit orders.
- You have two options to initiate the redemption process. They can either place an Online order and choose the "Pay later" payment option or compile a list of the products to purchase. In both cases, you must contact their local Customer Support team. The Support team will guide you through the process of redeeming ZinoCash and ship the Free Products with the next monthly auto-order.
- It is not possible to use ZinoCash for making partial payments towards free product. A payment that uses ZinoCash has to cover the entire cost of the product.

## ZINOCASH QUICK TERMS FOR USE (FULL DETAILS AT BOTTOM)

Prepaid Kit orders are eligible to earn Level 2 if order is set up as a Premier subscription or purchase single items as the next order. Prepaid Customers are not entitled to Level 2 if they purchase a new Prepaid Kit as their next order.

## ZinoCash currency exchange

Shipping costs rewards are equal to the amount paid in local currency for shipping.

## Returns

For information about how Zinzino handles returns, please read our General Terms and Conditions.

The ZinoCash balance may be impacted by returns, if an order is canceled. Zinzino will deduct the ZinoCash that is earned for that purchase, potentially resulting in a negative ZinoCash balance.

## ZinoCash expiration

Unless otherwise noted, ZinoCash is automatically added to your "ZinoCash Balance" account within twenty-four (24) hours of an eligible purchase. ZinoCash does not expire for active Customers.

ZinoCash **will expire 12 months after that last order** or subscription cancellation, whichever comes first.

If a Customer's account is terminated or disabled, that Customer's accumulated ZinoCash will be deleted.

Track your ZinoCash balance, as well as any additional benefits on [www.zinzino.com](http://www.zinzino.com)

## Redeeming ZinoCash for products

ZinoCash can be used to buy Zinzino products, but this applies only to Single Item orders. Please note that ZinoCash cannot be used to cover the cost of Customer Subscription orders or Premier Kit orders.

You have two options to initiate the redemption process. They can either place an Online order and choose the "Pay later" payment option, or compile a list of the items they intend to purchase. In both cases, you must contact their local Customer Support team. The support team will guide you through the process of redeeming ZinoCash and enable shipping of products. It is not possible to use

Regarding orders where a Customer redeems their ZinoCash they will not earn any additional ZinoCash, for that order.

ZinoCash or ZinoCash reward levels cannot be transferred to another Customer account. If the Customer engages in any illegal activity, we reserve the right to respond accordingly.

Any suspicions or unauthorized activities will be monitored, and we may remove ZinoCash from the accounts if necessary.

# Zinzino Customer Rewards Program Terms of Use

## February 1, 2024

About the Zinzino Customer Rewards Program

Zinzino's Customer Reward program is a way of expressing our gratitude to our loyal Customers for their continued support and choosing our products. As part of the program, Zinzino Customers can earn and accumulate "ZinoCash," which can be used to purchase Zinzino products.

### Joining Zinzino Customer Rewards Program

To join the Zinzino Customer Rewards Program, the Customer need to become a Zinzino Customer by placing an order at [www.zinzino.com](http://www.zinzino.com).

### Earning ZinoCash

Zinzino Customers earn ZinoCash on every paid order, which is collected in their "My Account" and updated daily. The Customer Rewards Program has two reward levels.

1. **First reward level:** Customers earn ZinoCash on each paid order with shipping costs. Shipping costs paid by a Customer equal the same amount in ZinoCash, which is accumulated and added to their "My Account."
2. **Second reward level:** Customers are entitled to Level 2 from their 7th paid monthly order and will get 10% of their full order back in ZinoCash, in addition to Customers' ZinoCash shipping reward (Level 1).

Prepaid Kit orders are eligible to earn Level 2 if Customers set up a Premier subscription or purchase single items as their next order. Prepaid Customers are not entitled to Level 2 if they purchase a new Prepaid Kit as their next order.

### ZinoCash currency exchange

Shipping costs rewards are equal to the amount paid in local currency for shipping.

### Returns

For information about how Zinzino handles returns, please read our General Terms and Conditions.

The Customer's ZinoCash balance may be impacted by returns, if a Customer cancels a purchase, Zinzino will deduct the ZinoCash that the Customer earned for that purchase, potentially resulting in a negative ZinoCash balance on the Customer's account.

### ZinoCash expiration

Unless otherwise noted, ZinoCash is automatically added to the Customer's account within twenty-four (24) hours of an eligible purchase. ZinoCash does not expire for active Customers.

A Customer's ZinoCash will expire 12 months after that Customer's last order or subscription cancellation, whichever comes first. If a Customer's account is terminated or disabled, that Customers accumulated ZinoCash will be deleted.

Customers can view and track their own ZinoCash balance, as well as any additional benefits for which they are eligible as a Zinzino Customer Rewards Program member, at <https://www.zinzino.com/shop/site/GB/en-US/login/Login>  
Redeeming ZinoCash for products

ZinoCash can be used to buy products from the Zinzino range, but this applies only to Single Item orders. Please note that ZinoCash cannot be used to cover the cost of Customer Subscription orders or Premier Kit orders.

Customers have two options to initiate the redemption process. They can either place an online order and choose the "Pay later" payment option, or compile a list of the items they intend to purchase. In both cases, the Customer must contact their local Customer Support team. The support team will guide the Customer through the process of redeeming their ZinoCash and enable them to complete their desired purchase.

It is not possible to use ZinoCash for making partial payments towards a purchase. A payment that uses ZinoCash has to cover the entire cost of the order, which includes the shipping charges.

ZinoCash or ZinoCash reward levels cannot be transferred to another Customer account. If the Customer engages in any illegal activity, we reserve the right to respond accordingly.

Any suspicions or unauthorized activities will be monitored, and we may remove ZinoCash from Customer accounts if necessary.